



## PROTECT YOUR INVESTMENT

With a service contract, you can ensure your instrument continues to run at peak performance

Now that you've made a new instrument investment, you need to protect it. Service contracts offer uninterrupted, dependable instrument repair and maintenance to increase uptime, extending the life of your instrument.

### How does it work?

Once your initial warranty period expires, extend your coverage with a service contract that's right for you. The OneSource Laboratory Services team of experienced and certified engineers will continue to provide you with priority support.



Torion T-9 Portable GC/MS

### PerkinElmer OneSource Laboratory Services contract features for the Torion® T-9 Portable GC/MS:

	SERVICE CONTRACT OFFERINGS			
	Depot Service	On-site Service*		
		Repair	Basic	Comprehensive
Technical Support (phone/email)	✓	✓	✓	✓
Software and Firmware updates	✓	✓	✓	✓
Unlimited repair, labor and parts <sup>1</sup>	✓	✓	✓	✓
Return to depot center for repair (if necessary)	✓	✓	✓	✓
Travel to your location for service		✓	✓	✓
Preventative maintenance <sup>2</sup> and ion trap cleaning			1/year	2/year <sup>3</sup>

\*NOTE: Some circumstances may require your instrument be returned to the PerkinElmer depot center for the appropriate repair. PerkinElmer will walk you through our easy return process if deemed necessary.

1: Does not include consumable parts.

2: Preventative maintenance may include: Ion trap cleaning, vacuum and helium leak check for all gas fittings, detector monitoring and replacement as needed, and system performance check.

3: Additional preventative maintenance events can be added to the comprehensive plan at an additional cost.

**Contact OneSource Customer Care to protect your investment today:**  
**800.762.4000 or [customercareUS@perkinelmer.com](mailto:customercareUS@perkinelmer.com)**

PerkinElmer, Inc.  
 940 Winter Street  
 Waltham, MA 02451 USA  
 P: (800) 762-4000 or  
 (+1) 203-925-4602  
[www.perkinelmer.com](http://www.perkinelmer.com)



For a complete listing of our global offices, visit [www.perkinelmer.com/ContactUs](http://www.perkinelmer.com/ContactUs)

Copyright ©2016, PerkinElmer, Inc. All rights reserved. PerkinElmer® is a registered trademark of PerkinElmer, Inc. All other trademarks are the property of their respective owners.